



Australian  
Competition &  
Consumer  
Commission

For businesses

# THE ACCC:

who we are, what we  
can and can't do for  
your small business

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[www.accc.gov.au](http://www.accc.gov.au)

## Our role

The Australian Competition and Consumer Commission (ACCC) is an independent Commonwealth statutory authority. We promote competition and fair trading and regulate national infrastructure to make markets work for everyone. We give people and businesses the information and tools they need to make their market interactions easy and beneficial.

## What we can do for your business

We can:

- provide you with information about your rights and obligations under the law via the ACCC website, ACCC publications or when you contact our Infocentre
- investigate alleged breaches of the *Competition and Consumer Act 2010* (where it meets our *Compliance and Enforcement Policy* priorities) and take enforcement or compliance action, where appropriate
- provide information and guidance on appropriate recall action
- provide information about the ACCC and what enforcement action we've taken
- in certain circumstances, permit conduct otherwise caught by the law (in the form of a notification or authorisation) or provide protection from penalties or other remedies (cartel immunity)
- refer you to another agency if your issue doesn't fall under the responsibilities of the ACCC.

## What we can't do for your business

We can't:

- act on your behalf or provide you with legal advice on your rights and obligations under the law
- provide dispute resolution services
- regulate or set the prices for goods or services such as groceries or fuel
- make formal decisions on whether a person or business has breached the law as only the courts can do this.

We do not:

- ordinarily comment on the level of complaints about particular business or the status of any ongoing investigation.

**Further information on the ACCC can be accessed on our website [www.accc.gov.au](http://www.accc.gov.au) including our most recent work with small business.**

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