Mazda Australia Pty Limited (Mazda Australia) welcomes the opportunity to provide comments in relation to the ACCC’s ‘Proposed Recall Notice’ entitled "Motor Vehicles with specified Takata Airbag Inflators and specified salvaged Takata Airbag Inflators" dated 21 September, 2017.

While there will be some detail to work through the proposed recall with the ACCC and industry given the widespread global nature of the issue(s), Mazda Australia is supportive of any initiative which places owner safety as a top priority.

Mazda Australia is currently at a repair rate of 47.1% (74.5% for Alpha bags specifically) – Completion rate is accurate as at 0817 Thursday 05 October, 2017.

Mazda Australia and its Dealers take very seriously our obligations to comply with the law and we pride ourselves on delivering new car purchase and maintenance services which go above and beyond those requirements. To this end, Mazda Australia wishes to state its willingness to work with the ACCC and industry to discuss matters identified in the ‘Proposed Recall Notice’.

Mazda Australia would like to highlight two (2) key points regarding the ‘Draft Recall Notice’:

1. Whether the ‘Draft Recall Notice’ goes far enough in regards to the ‘Salvage Plan’ – consideration should be given by Government to make it mandatory for independent scrapyards to recover and return affected Takata Airbags/Inflators and components related to the recall notice to the Supplier.

2. Mazda Australia requests support from the ACCC/Government to prohibit consumer’s ability to reregister motor vehicles that have outstanding Takata Airbag recall campaigns. We understand that a similar approach has been adopted in other foreign countries.

We are keen to work at any proposed developments which may create greater clarity, certainty and consistency in the industry regarding this important recall.

Mazda Australia welcomes the opportunity to address these matters in person at the upcoming ACCC conference scheduled for Monday 9 October 2017.

Yours sincerely,

Aldo Schepis
Director Customer Support